



BARNSELEY HOUSE

ACCESS STATEMENT

Please find outlined below information we hope will ensure you enjoy your visit to Barnsley House regardless of whether your life is affected in some way by a medical condition, disability, impairment or specific learning difficulty.

Prior to your arrival

Enquiries and reservations may be made by phone, email, fax or via our website.

Should you require a taxi to the hotel from Kemble Station (20 minute drive), Bristol Airport or Heathrow Airport (both 1 ½ hour drive), we use a reliable company on a regular basis and we would be delighted to book them on your behalf. They do have access to vehicles suitable for wheelchairs on request.

On arrival at the hotel

We do not have a designated area for disabled parking however, we do offer valet parking and guests with a disability are welcome to come right up to the front of the hotel entrance.

The Hotel entrance is laid with flagstone paving, surrounded by gravel. The door leads straight into the lobby of the hotel without any steps or obstacles.

We do provide porter service and your luggage will be delivered to your room either from the hotel entrance or the car park.

Reception area

Our reception area is housed in our cellar and via a flight of stairs from our lobby. There is however no need to reach that area as we operate an 'in room' check-in. We are also very happy to produce bills and present them in the bedroom or in the lobby on the ground floor.

The floor in the lobby is laid with flagstone and some rugs.

Public areas

The lobby leads into the bar area and the library room which are on the same floor and without any steps.

The bar is laid with a polished wooden floor and the Library is carpeted. The restaurant is accessible via a flight of stairs from the lobby. A handrail is in place to facilitate access.

Toilets

Our toilets, both male and female are on the ground floor of the house, past the bar area.

Fire alarm

The fire alarm is a bell system and does not have flashing lights. Assistance is given if evacuation is necessary.

The Potager Restaurant

We provide full waiter service from 7.30am till midnight.

We provide background music both in the bar and the restaurant.

Tables are laid with white table linen and candle-lit at dinner.

Lighting is adjustable.

Accommodation

We have one room located in our courtyard accessible via a stone path and a small ramp to the front door of the bedroom. The room has no steps and both living/sleeping space and the bathroom are on the same floor. This room can be a twin or double.

We do not have adapted bathrooms and grab rails are not in the bedrooms as standard, however if required and prior notice is given, we can make a hoist/grab rail available.

All our bedrooms are fitted with a fridge.

Perching stools and wheelchairs are available by prior arrangement.

Spa

The Spa is located at the end of a path laid with gravel first and wood chipping (200 yards from the front of the hotel). The Spa is on a lower level from the path and accessible by means of a staircase.

There is an outdoor hot tub and decking area. Inside there is a relaxation area, steam room and sauna on the ground floor. Entrance to the ground floor is by way of one step.

The treatment rooms are in the basement which is accessible by two flights of stairs.

Cinema and conference room

The Cinema and conference room are located half way along the path to the Spa as described above (100 yards from the hotel entrance)

The entrance is accessible by one small step.

The cinema is a traditional tiered style with adjustable lighting (including down the steps).